

Section 1: Education and Training Opportunities for adults (in receipt of any form of unemployment payment, lone parent allowance or registered with FAS)

Ballybeg Community Development Project

Contact: Caroline Hartery
Address: Ballybeg CDP, Project Office, Parish Centre, Ballybeg, Waterford.
Telephone: 051-350100
E-mail: cdp.ballybeg@oceanfree.net

Ballybeg CDP offers training and educational support to unemployed people living in the Ballybeg area through the Positive Project. The emphasis of the Project is on progression, and it provides a number of employment and training opportunities for participants.

The Project delivers a pre development training programme, the Jumpstart Programme, which enables participants to then progress onto further educational courses or training and employment programmes, available locally and at a city wide level.

Participants for all locally run courses are recruited and supported throughout their training by Ballybeg CDP Outreach worker and Co-ordinator.

The Jumpstart Programme:

Takes place 2 mornings per week for 7 weeks and the topics include:

- Identifying Skills and Strengths
- Communication and Listening Skills
- Community Development and Social Analysis
- Information on Social Welfare and Supplementary Payments

Participants on the Jumpstart Programme can progress onto further courses such as the FÁS run Pathways course, or FETAC level 1.

FETAC Foundation Level:

Participants can progress from the Jumpstart Programme to this Foundation level course, which is equivalent to the Junior Cert. The course is delivered by Waterford VEC and is held two mornings a week for approximately one year (43 Weeks).

The course content includes:

3 Mandatory Modules:

- Communications, Maths and Personal & Interpersonal Skills

5 Elective Modules:

- These modules are chosen from the list of available FETAC Foundation Modules in conjunction with learners to reflect their needs and interests.

FÁS Pathways Programme:

This FÁS programme is a continuation from Jumpstart. It operates 2 mornings per week for 4 weeks, and covers a range of topics including Computers, Interview Skills, CV Preparation etc.

FÁS Core Employment Skills Programme:

Participants who have completed the Pathways Programme can progress onto this course. It operates for 5 mornings per week for 18 weeks. It provides:

- Certification on Manual handling, Safe Pass, and First Aid
- Intensive training in IT
- Training in soft skills



City of Waterford Vocational Education Committee

The City of Waterford VEC is the Local Education authority for Waterford City and its suburbs. As part of its programme of education the City of Waterford VEC provides courses aimed at unemployed people including:

• Adult Education Service

Contact: Michael Kirwan - Adult Education Officer
Address: Adult Education Centre, Ozanam Street, Waterford.
Telephone: 051-873195
E-mail: aec@iol.ie

• Adult Literacy Service

Contact: Joann Geraghty – Adult Literacy Organiser
Address: Adult Education Centre, Ozanam Street, Waterford.
Telephone: 051-854444
E-mail: adultlearning@eircom.net

The Adult Literacy Service is a free and confidential service aimed at adults who wish to improve their literacy and numeracy skills for a variety of reasons. Tuition is offered to adults in groups and one to one situations. The student can choose from a range of support ranging from basic literacy/numeracy skills to undertaking Junior Cert English and Maths.

Other Adult Literacy Service programmes which operate within the City are:

- City wide literacy classes/one to one in schools and Community based organisations
- Return to Learning – Workplace programme
- Return to Education – CE Programme
- Family Learning Programme

• Back to Education Initiative (BTEI)

Contact: Angela Meegan - BTEI Co-ordinator
Address: Adult Education Centre, Ozanam Street, Waterford.
Telephone: 051-873195
E-mail: aec@iol.ie

The BTEI provides **part-time** further education programmes for young people and adults. The aim of **BTEI** is to give people the opportunity to combine a return to learning with family, work and other responsibilities.

Accreditation is by FETAC although not compulsory. Junior Cert and Leaving Cert courses can also be offered.

Those in receipt of social welfare payments, holders of medical cards and their dependants, are entitled to free tuition.

Participation in a part-time **BTEI** programme can provide opportunities to: continue learning, obtain national certification, develop new skills and pursue new employment options.

• Community Education programmes

Contact: Helen Rafferty - Community Education Facilitator
Address: Adult Education Centre, Ozanam Street, Waterford.
Telephone: 051-873195
E-mail: aec@iol.ie

A range of Community Education programmes are available subject to demand.

• Vocational Training Opportunities Scheme (VTOS)

Contact: Helena Flynn - VTOS Co-ordinator
Address: Adult Education Centre, College Street, Waterford.
Telephone: 051-852803
Fax: 051-874268
E-mail: aec@iol.ie

The **Adult Education Centre** is in its twelfth year offering free, full-time educational and training programmes under the **VTOS** for adults who are aged 21 years or over and in receipt of eligible social welfare payments.

The following **VTOS** courses are available:

- Security studies, Craft design and production, Interior design and decoration, Information Technology, Business studies
- All courses offered are accredited.

• **Vocational Training Opportunities Scheme (VTOS)**

Contact: Dolores Hartley - VTOS Co-ordinator
Address: Central Technical Institute, Waterford's College of Further Education, Parnell Street, Waterford.
Telephone: 051-874053
Fax: 051-870136
E-mail: centechw@iol.ie
Website: www.ctiw.ie

Central Technical Institute offers a range of services to unemployed people. These include:

Vocational Training Opportunities Scheme - the following full time courses offering family friendly timetables are available at CTI without loss of benefit -

- Introduction to Business Studies
- Introduction to Childcare
- Introduction to Social Care

The full range of **Post Leaving Certificate (PLC)** courses in **CTI** are open to unemployed people under dispersed **VTOS** or the **BTEI** programmes, including:

Art, Beauty Therapy, Hairdressing, Business Studies, Accounting Technician, Childcare, Media and Multimedia, Nursing Studies, Sports and Recreation, Tourism and Front Office, Electronic Engineering, Construction Technology.

Fáilte Ireland

Contact: Tara Kerry, Centre Manager
Address: Tycor Business Centre, Tycor, Waterford.
Telephone: 051-357028
E-mail: tara.kerry@failteireland.ie

Courses are open to anyone registered as unemployed.

Courses available on a full time basis – 5 full days a week for 13-16 wks.

- Bar Skills training, Food service training, Culinary skills training.

Courses available on a part-time basis – Two 5hr days for 10 weeks. Subject to demand.

- Return to Work programmes, Food service, Customer relations, Bar Service, Banqueting, Bar food & Snacks, Health & safety at work, Accommodation service.

FÁS: Foras Áiseanna Saothair

Contact: Employment Office, 56 Parnell Street, Waterford.
Telephone: 051-862900
Web: www.fas.ie

All jobseekers must register with FÁS to access the broad range of training opportunities available.

Courses available at the FÁS training centre are under three key themes:

- 1) Computer related
- 2) Engineering related
- 3) Service related.

More than 50 courses are available at any one time in Waterford City.

Courses can also be organised in community based settings in partnership between FÁS and a community organisation.

Contact: Community Services Unit, IDA Industrial Park, Waterford.
Telephone: 051-301500

Intercom

Contact: Kieran Stewart
Address: 54 Upper Yellow Road, Waterford.
Telephone: 051-355845 087-4115070
E-mail: stewartintercom@esatclear.ie
Web: www.intercomtraining.org

Intercom offers a range of free courses to parents of young people who have few educational qualifications, including ECDL courses, FETAC modules, 'Equal skills' or Royal Society of the Arts (RSA) certification.

Men's Development Network

Contact: Liam Bolger
Address: 30 O'Connell Street, Waterford.
Telephone: 051-844260/1
E-mail: men@mens-network.net

The Men's Development Network provide support to men in relation to:

- Back to education and employment
- Training and development
- Individual counselling
- Leadership Training
- Life long learning
- Group skills and working as part of a team
- Conflict resolution

Resource Centre for Unemployed

Contact: Noel Walsh
Address: Resource Centre for Unemployed, Rockfield Park, Gracedieu, Waterford.
Telephone: 051-855353

A Jobs Club provides a Four week Training programme covering:

Job matching, Job seeking skills, Interview skills, Group work, CV preparation, Aptitude skills, One-to-one consultations, Phone/Fax, Postage/stationery, Computer/Internet access.

Waterford Local Economic Development Company (LEDC)

Contact: Ger Doyle
Address: c/o Waterford Crystal, Kilbarry, Waterford.
Telephone: 051-332366
E-mail: GrDoyle@waterford.ie

Waterford **Local Economic Development Company** (LEDC) is a new community based economic development company involving Waterford Crystal, community organisations and state agencies. The aim of the LEDC is to regenerate disadvantaged communities through the establishment of community businesses and social enterprises leading to employment and training. The LEDC works in a collaborative manner with mainstream education providers to facilitate unemployed/underemployed people to access training and education opportunities. The following courses have been organised in collaboration with community based organisations:

- **FÁILTE Ireland** Introduction to Catering Skills – part time
- **WIT** – Foundation Programme – mornings only
- **CTI** – Beauty Therapy, Photography and Ceramics
- **FÁS Core Employment Skills** course – see Positive Project
- Planning for Community leaders
- Project Management and the Social Economy

Waterford Women's Centre

Contact: Breda Murphy – Project Co-ordinator
Address: 74 Manor Street, Waterford.
Telephone: 051-351918
E-mail: womcent@access.iol.ie

The Waterford Women's Centre (Access 2000) is a Community Development Project. It is a community education, training, development and support organisation working with women experiencing social exclusion. The following courses and programmes have been designed in consultation with women and delivered through the centre:

- Time for Me
- Women making choices
- Training for trainers in Community Facilitation
- National Certificate, Diploma and BA in Community Education and Development



Section 2: Education and Training Opportunities for youths aged 15 years and over

FÁS Apprenticeships

Contact: FÁS Services to Business, IDA Industrial Park, Waterford.
Telephone: 051-301500
Website: www.fas.ie

Apprenticeship is the recognised means by which persons are trained to become craftpersons in Ireland. Apprenticeships are organised by FÁS in co-operation with the Department of Education and Science, employers and unions. Participants must be 16 years of age and have a minimum of Grade D in 5 subjects in the Junior Certificate or equivalent. An applicant must be registered with an employer to access the FÁS apprenticeship programme.

Intercom

Contact: Kieran Stewart
Address: 54 Upper Yellow Road, Waterford.
Telephone: 051-355845 087-4115070
E-mail: stewartintercom@esatclear.ie
Web: www.intercomtraining.org

Intercom offers a range of free courses to unemployed young people who have few educational qualifications. The purpose of Intercom is to work with young people to attain certification to re-enter employment. Courses include: FETAC modules, ECDL courses, RSA recognised courses, Creative and Multi media skills courses (IT, Photo and film editing, Internet design) and 'Equal skills'.

Pathways

Contact: Andy Battell, Co-ordinator
Address: Edmund Rice Youth & Community Centre, Manor Street, Waterford.
Telephone: 051-843495
e-mail: abattell@hotmail.com

Waterford Pathways works with young people aged 15-18 years who have left school early either before or after Junior Certificate. Pathways provides support and guidance to young people empowering them to make decisions about the next phase of their lives, including access to training, secure an apprenticeship or return to education.

TREO Port Láirge

Contact: Ken Sauvage
Address: Unit 34, Tycor Business Centre, Tycor, Waterford.
Telephone: 051-379740
E-mail: treoportlairge@eircom.net

TREO works with young adults aged 16-23 years who are or have been in trouble with the law and who want to move forward with their lives. Treo provides positive lifestyle options while offering education, training and employment supports.

Waterford Youth Training & Education Centre (WYTEC)

Contact: Martin Stockdale
Address: Ballinaneasagh, Cork Road, Waterford.
Telephone: 051-873358
E-mail: wyttec@eircom.net
Website: www.wyttec.ie

WYTEC offers education and training opportunities to early school leavers and young unemployed people aged 16 –25 yrs. The courses offered by WYTEC are:

Computer, Business and Office skills – ECDL, FETAC/FÁS word processing etc.

Preparation for Apprenticeship – FÁS Introductory Vocational Skills Certificate

FETAC Foundation Certificate – FETAC modules include communications, maths, IT, Arts and crafts, woodwork, catering, drama, film making etc.

Linked Work Experience Programme – A Linked Work Experience officer works with individual young people to match them to suitable employers for a work experience. Employers, FÁS and employees can link with the programme to match job vacancies with available employees. Employers and employees can link to LWE programme through FÁS Employment Services.

WYTEC also offers literacy/numeracy support, career guidance, work placement, personal development and recreational activities.

XLC Project

Contact: Nuala Jackson
Address: Edmund Rice Youth & Community Centre, Manor Street, Waterford.
Telephone: 051-872710
E-mail: nualaj@eircom.net

The XLC Project address the needs of early school leavers where they can, by their own free will, attend classes and prepare to sit Junior and Leaving Certificate exams. Students attend tutorials and study programmes and follow a timetable tailored to suit their specific needs.

Youthreach – Operated by City of Waterford VEC

Contact: Jim D'Arcy
Address: 66 O'Connell Street, Waterford.
Telephone: 051-877241
Fax: 051-856515

Youthreach offers young people aged 15 – 21 years who have left school early an opportunity to return to do the Junior Certificate, Leaving Certificate or Applied Leaving Certificate. Youthreach students can progress to CTI, FÁS apprenticeships and Fáilte Ireland courses or directly to employment.



Section 3: Education and Training Opportunities for people with disabilities

City of Waterford Vocational Education Committee

Contact: Michael Kirwan - Adult Education Officer
Address: Adult Education Centre, Ozanam Street, Waterford.
Telephone: 051-873195
E-mail: aec@iol.ie

The City of Waterford VEC, Adult Education Service provides a comprehensive education programme of part-time and full-time courses for people with intellectual, physical and psychological disabilities.

FÁS: Foras Áiseanna Saothair

Contact: Employment Office, 56 Parnell Street, Waterford.
Telephone: 051-862900
- or Contact: Services to Business, FÁS Training Centre, IDA Industrial Park, Waterford.
Telephone: 051-301500
Web: www.fas.ie

FÁS provides a range of training options at the Training centre and in community based settings which are all open to people with disabilities. FÁS will ensure participants have access to assistive technology and other supports to ensure participation.

FÁS provides the Supported Employment Programme, which is designed to assist the integration of people with a disability into the open labour market. On the job training is a feature of Supported Employment.

Intercom

Contact: Kieran Stewart
Address: 54 Upper Yellow Road, Waterford.
Telephone: 051-355845 087-4115070
E-mail: stewartintercom@esatclear.ie
Web: www.intercomtraining.org

Intercom deliver a disability specific training programme aimed at young people with disabilities. Examples of courses provided are ECDL courses and a Digital photography skills course.

National Training and Development Institute (NTDI)

Contact: Kathleen Gavin, Manager
Address: Specialist Training Providers, Industrial Park, Cork Road.
Telephone: 051-372356
E-mail: waterford@ntdi.ie

There are no formal entry requirements although students must be over 16 years of age. The majority of students at NTDI are people with a disability, however NTDI is open to anyone who faces challenges seeking employment.

The courses on offer are as follows:

Access & Progression Studies, IT & Business Studies, Hospitality and Service Industries, Industry & Craft Skills.

Waterford Employment Support Agency (WESA)

Contact: Bernadette Power, Co-ordinator
Address: Unit F5 Waterford City Enterprise Centre, Unit 30-33 Waterford Business Park, Cork Road, Waterford.
Telephone: 051-845478
Fax: 051-845401
E-mail: wesa@eircom.ie

WESA offers a service that enables people with disabilities to access the open labour market. Support is offered to both the job seeker and their employers and co-workers through the support of a 'Job Coach'.

For the jobseeker WESA offers:

An initial interview to profile an individual's experience, preferences and skills, career matching, assistance in sourcing employment, training in appropriate skills and on-going support in employment.

For the employer WESA offers:

Access to a database of current job seekers, assistance integrating the employee and creating disability awareness in the workplace, assistance with their recruitment needs and provision of information on assistive technology and workplace equipment grants.

Section 4: Education and Training Opportunities for members of the Traveller community

City of Waterford Vocational Education Committee

Contact: Joann Geraghty, Adult Literacy Officer
Address: Adult Education Centre, Ozanam Street, Waterford.
Telephone: 051-854444
E-mail: adultlearning@eircom.net

The Adult Literacy Service provide literacy tuition with adult Travellers in a number of community based locations within the City. Literacy tuition is also available at the Adult Education Centre.

Súbla

Contact: Brenda Carroll.
Address: Unit 44, Tycor Business Centre, Tycor, Waterford.
Telephone: 051-352990
E-mail: sublacentre@eircom.net

A full time training programme aimed at young Traveller men aged 15-18 years. Súbla aims to work with the young Traveller men to identify their progression routes to further training, education or employment. Súbla provides a range of training opportunities from literacy/numeracy, computers, woodwork, art, video and personal development. The training is designed to suit the individual/group needs. The participants are registered with Youthreach and WYTEC and receive a relevant allowance.

Waterford Travellers Community Development Project

Contact: Anna Moore/Mary Helen Connors, Joint Project Co-ordinators
Address: c/o The Parish Centre, Ballybeg, Waterford.
Telephone: 051-357016
Fax: 051-357964
E-mail: watefordtravellercdp@eircom.net

The Waterford Traveller CDP offers support, guidance and training to Traveller men and women to access other training opportunities available in the City. These programmes include:

- Women's Leadership Programme
- Interview Skills

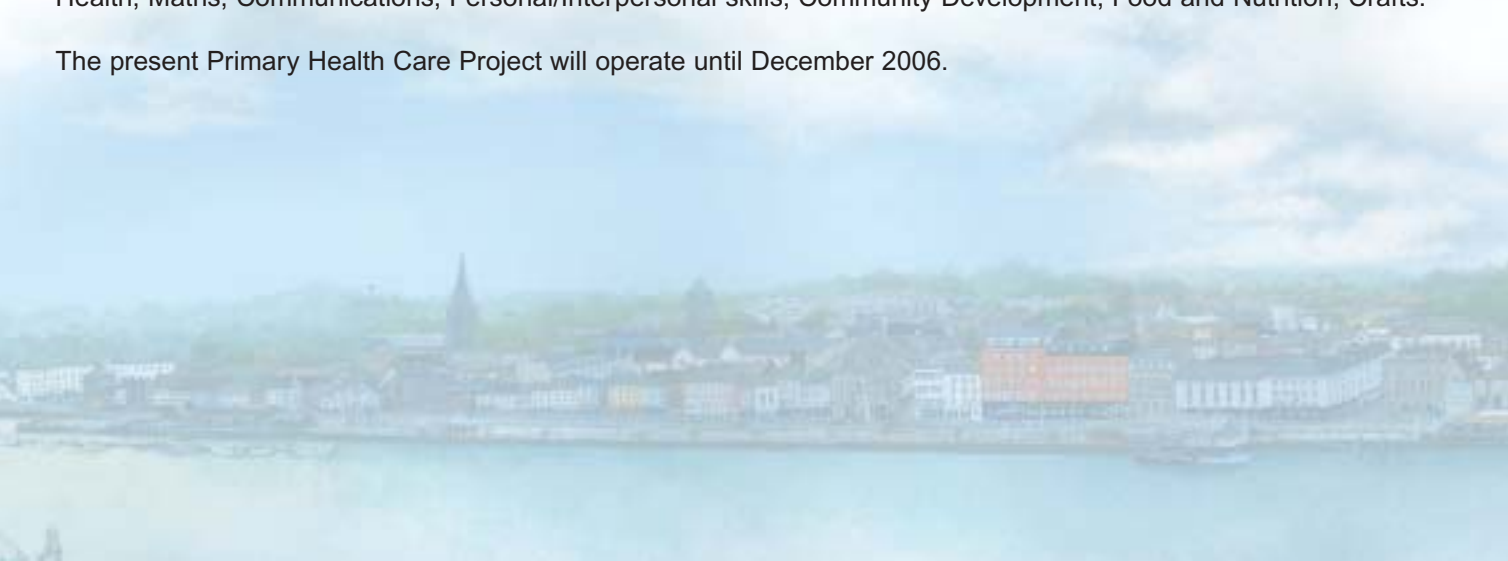
Waterford Traveller Primary Health Care Project

Contact: Emma O'Dwyer - Community Development Co-ordinator
Maeve O'Flynn - Public Health Nurse Co-ordinator
Address: Unit 42, Tycor Business Centre, Tycor, Waterford.
Telephone: 051-372956
E-mail: maeveofly@hotmail.com watphcp@hotmail.com

The Waterford Primary Health Care Project is a three year training programme involving 17 Traveller women aged 17 years upwards. The programme offers the women the opportunity to undertake accredited training and identify their own progression routes to move towards further training or employment. The participants undertake FETAC accredited modules including:

Health, Maths, Communications, Personal/Interpersonal skills, Community Development, Food and Nutrition, Crafts.

The present Primary Health Care Project will operate until December 2006.



Section 5: Enterprise Supports

Waterford Area Partnership

Contact: Joe Kelly – Enterprise Officer
Address: Westgate Retail Park, Tramore Road, Waterford.
Telephone: 051-841740
E-mail: joekelly@waterfordareapart.ie
Web: www.waterfordareapart.ie

Waterford Area Partnership offers a broad range of supports to unemployed people who are seeking to become self-employed. The support is offered in a client friendly, flexible manner and tailored to meet the group or individual needs. The supports are as follows:

- Mentoring/Support to develop a Business Idea.
- Training on specific topics relating to self-employment including, Book Keeping, Taxation, Marketing and Pricing.
- Financial assistance by way of grants and interest free loans is available.
- Consultation with an Accountant to get started.
- Development of a Business Network.
- Ongoing support to the enterprise once established.
- Access to www.waterfordareapart.ie to promote individual businesses.

Waterford City Enterprise Board

Contact: Mr Bill Rafter, CEO
Address: Enterprise House, New Street Court, New Street, Waterford.
Telephone: 051-852883
E-mail: info@waterfordceb.com
Web: www.waterfordceb.com

Waterford City Enterprise Board provides a full range of supports for micro-enterprises in Waterford City. The City Enterprise Board offers both:

- 1) Training courses and Mentoring specific to the establishment of a micro enterprise
- 2) Selective Financial assistance – The following types of financial incentives are available:

CAPITAL GRANTS:

A maximum of 35% of the eligible capital expenditure and other investment or €75,000 whichever is the lesser. The Board may assist to a maximum of 50% of eligible capital expenditure and other investment, but the additional 15% will be by means of refundable aid which shall be repaid over a period not longer than 5 years and an interest rate not higher than 6%.

EMPLOYMENT GRANTS:

A maximum €7,500 per full-time job created up to an overall maximum of €75,000 per project and may be a combination of repayable and non-repayable grant aid.

Priority will be given to unemployed women re-entering the workforce or those recently made redundant.

FEASIBILITY STUDY GRANTS:

A maximum of 50% of the cost of preparing a feasibility study/business plan, subject to an overall limit of €5,100 in the case of a single project. If in undertaking a study/plan any of the following expenses are incurred, the following maximum limits have been imposed by the Department of Enterprise, Trade & Employment:

- Promoters Wages (all wages are subject to income tax) €7.62 per hour
- Mileage €0.19 per mile
- Subsistence € 31.74 per 24 hour period
- Capital expenditure on proto types i.e. tools and equipment to make prototypes - maximum rate allowed is 50%



Section 6: Funding & Grants available towards equipment, employment, education or training

There are five grant schemes available to employees/employers in the private sector where assistance is needed to cover the additional costs of employing a person with a disability.

These include:

FÁS Workplace Equipment/Adaptation Grant

A maximum grant of €6,348.70 per person.

FÁS Personal Reader Grant

A person who is blind or visually impaired can avail of a grant for a personal reader for up to 16 weeks or a maximum of 640 hours per annum.

FÁS Wage Subsidy Scheme (previously Employment Support Scheme)

A grant is paid to an employer to cover a 20% shortfall in productivity where an employee's productivity level is below 80%. All candidates who qualify for the WSS can also qualify for the Back to Work Allowance. Certain qualifying criteria apply.

FÁS Disability Awareness training scheme

A maximum grant of €20,000 is available per annum to employers to undertake awareness training with staff.

FÁS Employee Retention Grant Scheme

Designed to assist people who acquire a disability to remain in work.

For further information on any of the above

Contact: FÁS Employment Services Office, 56 Parnell Street, Waterford.

Telephone: 051-862900

DSFA Employer's PRSI Exemption Scheme

Available where a person with a disability is employed four days per week and a minimum of 20 hours per week. No employer's PRSI is paid for the first two years. It must be a newly created position.

Contact: PRSI Exemptions Scheme,
Department of Social and Family Affairs,
Gandon House, Amiens Street, Dublin 1.

Telephone: 01-7043000

DSFA Three payments are available to unemployed people who wish to become either self employed, return to education or part time employment.

- Back to Education Allowance SW 70
- Back to Work (Enterprise) Allowance SW 92
- Part Time Job Incentive scheme SW 69

Address: Department of Social and Family Affairs, Cork Road, Waterford.

Telephone: 051-356000

DSFA Technical Assistance Training Grant

The TATS grant is available through the DSFA Jobs Facilitator.

€1,000 is available to assist jobseekers avail of training and acquire necessary equipment for such training.

Contact: DSFA Jobs Facilitator – Liam Murphy

Address: Department of Social and Family Affairs, Cork Road, Waterford.

Telephone: 051-356000

Waterford Area Partnership

Contact: Maria Lindell - Community Based Youth Initiative Measure
Address: Westgate Retail Park, Tramore Road, Waterford.
Telephone: 051-841740
E-mail: mlindell@waterfordareapart.ie

Waterford Area Partnership offers support, guidance, advice and financial aid to all members from its target groups and works within 6 main areas of the City, namely; Inner City, Ballybeg, Larchville and Lisduggan, Sacred Heart area, Ferrybank and Farran Park/St. Catherine's Grange.

Funding is available for individual applicants for access to Third Level and further education under the **Millennium Partnership fund for Disadvantage**. Individuals can also access support in sourcing other forms of grant aid and advice on support services and agencies. WAP through its Community Based Youth Initiatives also supports the existing organisations working with early school leavers through financial assistance.

Contact: Josephine Kielthy - Services to Unemployed Measure
Address: Westgate Retail Park, Tramore Road, Waterford.
Telephone: 051-841740
E-mail: jkielthy@waterfordareapart.ie

Through its Services to Unemployed measure WAP offers unemployed people the choice to become self-employed in the form of financial assistance, supports for training courses, and grant aid towards adult education.

Waterford Employment Support Agency

Contact: Bernadette Power – Co-ordinator
Address: Unit F5 City Enterprise Centre, Unit 30-33 Waterford Business Park, Cork Road, Waterford.
Telephone: 051-845478
Fax: 051-845401
E-mail: wesa@eircom.net

Supports employers by giving information on assistive technology and workplace equipment grants available.

Waterford Institute of Technology:

• CHART - Centre for Helping, Access, Retention and Teaching

Contact: Martina Harte - Head of CHART
Address: Waterford Institute of Technology, Cork Road Campus, Waterford.
Telephone: 051-302758
E-mail: chart@wit.ie
Website: www.wit.ie

CHART have a limited budget to assist students who are experiencing severe financial difficulties. CHART also have a limited budget to assist towards students' childcare costs.

• Regional Educational Guidance Service for Adults (REGSA)

Contact: REGSA
Address: Waterford Institute of Technology, College Street, Waterford.
Telephone: 051-302287
E-mail: plucey@wit.ie
Website: www.regsa.org

Staff at REGSA offer a person an opportunity to look at their individual life path, to assess and plan for the future and to explore new options. REGSA offer a friendly, confidential, independent and free service through one to one guidance, information sessions for groups and the REGSA information service. REGSA have information on all full time and part time courses, grants and funding, community based courses and career choices.



Section 7: Unemployment Financial Supports

The Department of Social and Family Affairs have a number of comprehensive Information sheets on the full range of financial supports to unemployed people.

The relevant payments are as follows:

- Unemployment Benefit SW 65
- Unemployment Assistance SW 65
- Back to Work (Enterprise) Allowance SW 92
- Back to Education Allowance SW 70
- Part Time Job Incentive Scheme SW69
- Family Income Supplement SW 22.

Information can be obtained from:

Department of Social and Family Affairs

Address: DSFA, Cork Road, Waterford.
Telephone: 051-356000
Website: www.welfare.ie

Jobs Facilitator

Contact: Liam Murphy
Address: DSFA, Cork Road, Waterford.
Telephone: 051-356000
Website: www.welfare.ie



Section 8: Moving towards employment

Department of Social and Family Affairs (DSFA)

Address: Cork Road, Waterford.
Telephone: 051-356000
Website: www.welfare.ie

Three payments are designed to help bridge the gap between Unemployment and employment. These are:

- Back to Education Allowance SW 70
- Back to Work (Enterprise) Allowance SW 92
- Part-Time Job Incentive Scheme SW 69

A jobseeker is met by a Jobs Facilitator on a regular basis and helped to identify suitable employment opportunities which are arising.

FÁS: Foras Áiseanna Saothair

Address: Employment Services Office, 56 Parnell Street, Waterford.
Telephone: 051-862900

FÁS provides jobseekers with access to a placement service through it's: Employment Services, Community Services, Apprenticeship programme.

Local Employment Service

Contact: Charlie Spillane
Address: Westgate Retail Park, Tramore Road, Waterford.
Telephone: 051-304951
Fax: 051-304952
E-mail: waples@eircom.net

Address: 41 John Street, Waterford.
Telephone: 051-844411

The Local Employment Service offers help to the unemployed jobseeker in a variety of ways: Put together a CV, Explore a suitable career path, Prepare for Job Interview, Match needs and skills to suitable job positions, Provide information on training opportunities.

Resource Centre for Unemployed

Contact: Noel Walsh
Address: Resource Centre for the Unemployed, Rockfield Park, Gracedieu, Waterford.
Telephone: 051-855353

Supports are available to unemployed, underemployed or people in low paid jobs. The main supports available in this area are delivered through a four week "Jobs Club" training programme which involves job matching between employers and jobseekers.

WESA Waterford Employment Support Agency

Contact: Bernadette Power – Co-ordinator
Address: Unit F5 Waterford City Enterprise Centre, Unit 30-33 Waterford Business Park, Cork Road, Waterford.
Telephone: 051-845478
E-mail: wesa@eircom.ie

Supported Employment for People with Disabilities -

People with a disability are offered the support of a "Job Coach" to assist the transition to the open labour market. WESA offers supports to the jobseeker including career matching and ongoing support when placed in employment. WESA offers support to the employer in the following ways:

- Access to a database of jobseekers
- Ongoing support after placement
- Information on assistive technology and workplace equipment grants.

Waterford Local Economic Development Company (LEDC)

Contact: Ger Doyle
Address: c/o Waterford Crystal, Kilbarry, Waterford.
Telephone: 051-332366
E-mail: GrDoyle@waterford.ie

Waterford Local Economic Development Company (LEDC) is a new community based economic development company involving Waterford Crystal, community organisations and state agencies. The LEDC works with state agencies and large scale private enterprises to access placement opportunities for individuals which will lead to job placement.

Waterford Youth Training and Education Centre (WYTEC)

Contact: Martin Stockdale
Address: Ballinaneasagh, Cork Road, Waterford.
Telephone: 051-873358
E-Mail: wytec@eircom.net
Website: www.wytec.ie

Offers supports to early school leavers and young unemployed people. One of the services on offer is a Work Placement option through the FÁS Funded Linked Work Experience Programme (LWE).



Section 9: Guidance and progression routes

All of the organisations listed below will assist a jobseeker in various ways to move from unemployment to employment or self-employment, identify a training or educational course suitable to their needs or assist the person to obtain the most up to date information available. The specific supports and services offered by all of the organisations are outlined in other sections of this directory.

This section seeks to provide the reader with contact details for all of the organisations located in Waterford city which provide supports and services to unemployed people.

Ballybeg Community Development Project

Contact: Caroline Hartery, Project Co-ordinator
Address: Project Office, Ballybeg, Waterford.
Telephone: 051-350100
E-Mail: cdp.ballybeg@oceanfree.net

City of Waterford Vocational Educational Committee

Contact: Paudie Geary, CEO
Address: Administrative Offices, 30, The Mall, Waterford.
Telephone: 051-874007
E-Mail: watvec@eircom.net

See Section One for contact details for specific Programme Co-ordinators

Department of Education & Science

Contact: Ronan Mulhall.
Address: South Eastern Regional Office, Department of Education and Science,
Johnstown Business Park, Waterford.
Telephone: 051-310000
E-Mail: Ronan_Mulhall@education.gov.ie

Department of Social & Family Affairs

Address: Cork Road, Waterford.
Telephone: 051-356000
Website: www.welfare.ie

Fáilte Ireland

Contact: Tara Kerry, Centre Manager
Address: Tycor Business Centre, Tycor, Waterford.
Telephone: 051-357028
E-Mail: tara.kerry@failteireland.ie

Foras Áiseanna Saothair (FÁS)

Address: Training Centre: IDA Industrial Park, Cork Rd., Waterford.
Telephone: 051-301500
Address: Employment Office: 56 Parnell Street, Waterford.
Telephone: 051-862900
Website: www.fas.ie

Intercom

Contact: Kieran Stewart
Address: 54 Upper Yellow Road, Waterford.
Telephone: 051-355845 087-4115070
E-Mail: stewartintercom@esatclear.ie
Website: www.intercomtraining.org

Larchville & Lisduggan Community Development Project

Contact: Mary Byrne, Project Leader
Address: Millennium Building, Church Road, Lisduggan, Waterford.
Telephone: 051-351205
E-Mail: larchliscdp@eircom.net

Men's Development Network

Contact: Liam Bolger, Project Leader
Address: 30 O'Connell Street, Waterford.
Telephone: 051-844260/1
E-Mail: men@mens-network.net
Website: www.mens-network.net

National Training & Development Institute (REHAB)

Contact: Kathleen Gavin, Manager
Address: Industrial Park, Cork Road, Waterford.
Telephone: 051-372356
E-Mail: waterford@ntdi.ie

Pathways

Contact: Andy Battell, Co-ordinator
Address: Edmund Rice Youth & Community Centre, Manor Street, Waterford.
Telephone: 051-843495
e-mail: abattell@hotmail.com

Resource Centre for Unemployed

Contact: Noel Walsh
Address: Rockfield Park, Gracedieu, Waterford.
Telephone: 051-855353

Súbla

Contact: Brenda Carroll.
Address: Unit 44, Tycor Business Centre, Tycor, Waterford.
Telephone: 051-352990
E-mail: sublacentre@eircom.net

Treo

Contact: Ken Sauvage
Address: Tycor Business Centre, Tycor, Waterford.
Telephone: 051-379740
E-mail: treoportlairge@eircom.net

Waterford Area Partnership Board

Contact: Joe Stokes
Address: Unit 4, Westgate Retail Park, Waterford.
Telephone: 051-841740
Fax: 051-843153
E-mail: info@waterfordareapart.ie
Website: www.waterfordareapart.ie

Waterford City Local Employment Service

Contact: Charlie Spillane
Address: Westgate Retail Park, Tramore Road, Waterford.
Telephone: 051-304951
E-Mail: waples@eircom.net

Address: 41 John Street, Waterford.
Telephone: 051-844411

Waterford Employment Support Agency

Contact: Bernadette Power, Co-ordinator
Address: Unit F5 City Enterprise Centre, Unit 30-33 Waterford Business Park, Cork Road, Waterford.
Telephone: 051-845478
Fax: 051-845401
E-Mail: wesa@eircom.ie

Waterford Institute of Technology

Address: Main Campus, Cork Road, Waterford.
Telephone: 051-302000
Website: www.wit.ie

CHART - Centre for Helping, Access, Retention and Teaching

Contact: Martina Harte, Head of CHART
Address: Waterford Institute of Technology, Cork Road Campus, Waterford.
Telephone: 051-302758
E-mail: chart@wit.ie

REGSA - Regional Educational Guidance Service for Adults

Address: Waterford Institute of Technology, College Street, Waterford.
Telephone: 051-302287
E-mail: plucey@wit.ie
Website: www.regsa.org

Waterford Local Economic Development Company

Contact: Ger Doyle
Address: c/o Waterford Crystal, Kilbarry, Waterford.
Telephone: 051-332366
E-mail: GrDoyle@waterford.ie

Waterford Travellers Community Development Project

Contact: Anna Moore/Mary Helen Connors, Joint Project Co-ordinators
Address: c/o The Parish Centre, Ballybeg, Waterford.
Telephone: 051-357016
Fax: 051-357964
E-mail: waterfordtravellercdp@eircom.net

Waterford Traveller Primary Health Care Project

Contact: Emma O'Dwyer, Community Development Co-ordinator
Maeve O'Flynn, Public Health Nurse Co-ordinator
Address: Unit 42, Tycor Business Centre, Tycor, Waterford.
Telephone: 051-372956
E-mail: maeveofly@hotmail.com watphcp@hotmail.com

Waterford Women's Centre

Contact: Breda Murphy
Address: 74 Manor Street, Waterford.
Telephone: 051-351918
E-mail: womcent@access.iol.ie

Waterford Youth Training & Education Centre

Contact: Martin Stockdale
Address: Ballinaneasagh, Cork Road, Waterford.
Telephone: 051-873358
E-Mail: wyttec@eircom.net
Website: www.wyttec.ie

XLC Project

Contact: Nuala Jackson
Address: Edmund Rice Youth & Community Centre, Manor Street, Waterford.
Telephone: 051 872710
E-mail: nualaj@eircom.net



Section 10: Secretarial Services

Ballybeg Community Development Project's Key Project

Contact: Leona Basquill
Address: Ballybeg Parish Centre, Ballybeg, Waterford.
Telephone: 051-358829
Email: keyproject@oceanfree.net

The Key Project is a Ballybeg based Community Employment Scheme that actively supports local unemployed people by working with them to prepare curriculum vitae, providing information on unemployment benefits and employment opportunities, and provide training on interview skills.

FÁS Foras Áiseanna Saothair

Address: Training Centre: IDA Industrial Park, Cork Road, Waterford.
Telephone: 051-301500

Address: Employment Office: 56 Parnell Street, Waterford.
Telephone: 051-862900

Jobseekers meet with an Employment Services Officer who will assist the person to compile a profile of educational qualifications and work experience.

Lisduggan/Larchville Community Development Project

Contact: Mary Byrne, Project Leader
Address: Millennium Building, Church Road, Lisduggan, Waterford.
Telephone: 051-351205
E-Mail: larchliscdp@eircom.net

Lisduggan/Larchville CDP offers support to local people to avail of information and opportunities, in particular with regard to education, health, employment and welfare. The project will assist local people with CV preparation and referring people to other agencies for training or job-seeking assistance.

Resource Centre for Unemployed

Contact: Noel Walsh
Address: Resource Centre for Unemployed, Rockfield Park, Gracedieu, Waterford.
Telephone: 051-855353

The Centre provides many supports to people who are unemployed or underemployed or in low paid jobs. A person can be assisted with CV preparation, or alternatively attend a four week training programme which includes CV preparation.

